

Customer Satisfaction Survey FY2024-25 Results

1. Survey Overview

2. Survey Results

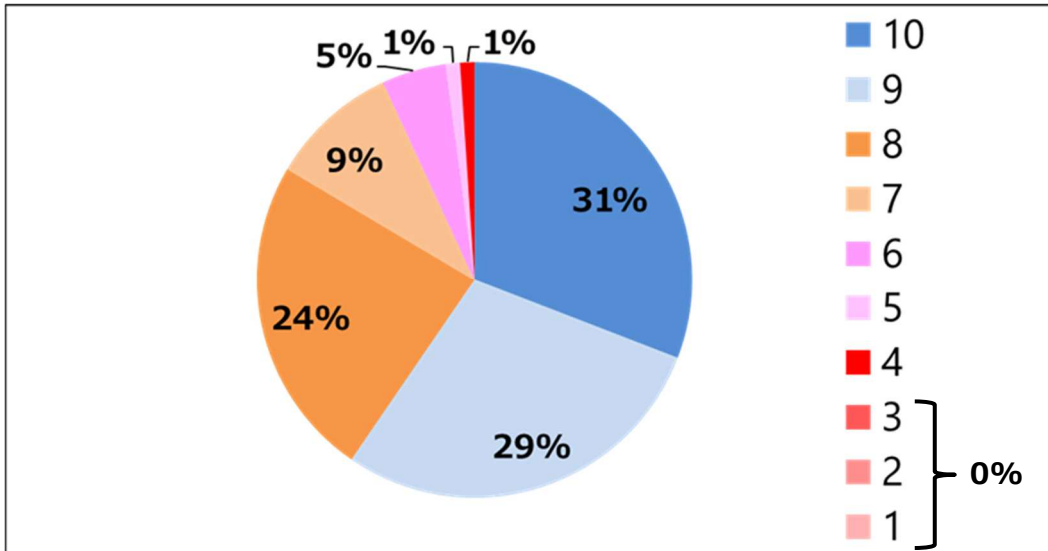
1. Survey Overview

Purpose of the Survey	The aim of this survey is to understand how TECNISCO has been evaluated by customers and to gain the feedback of their needs.
Content of the Survey	This survey asks about the levels of customers' satisfaction and comments on TECNISCO products.
Subject of the Survey	TECNISCO product users
Survey Method	This survey is conducted on the Internet to ask customers to answer specific questions or write their comments freely.
Language	English, Japanese, Chinese
Survey Period	March 10 2025- March 28 2025
Number of Respondents	188
Response Ratio	88.7%

2. Survey results

■ Please indicate your overall level of satisfaction

Rating : Very BAD 1 - Very GOOD 10



■ Satisfaction regarding each of the following factors:

