

Customer Satisfaction Survey FY2023-24 Results

1. Survey Overview

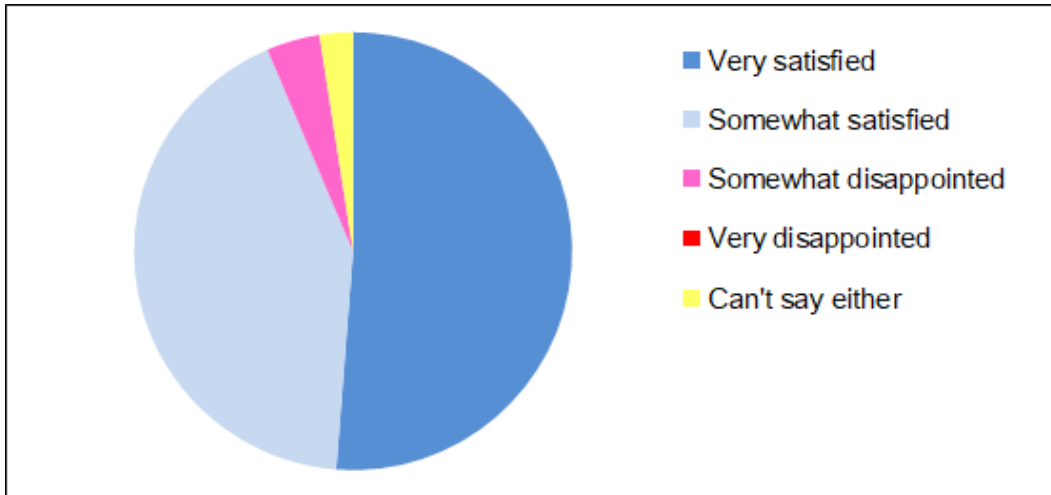
2. Survey Results

1. Survey Overview

Purpose of the Survey	The aim of this survey is to understand how TECNISCO has been evaluated by customers and to gain the feedback of their needs.
Content of the Survey	This survey asks about the levels of customers' satisfaction and comments on TECNISCO products.
Subject of the Survey	TECNISCO product users
Survey Method	This survey is conducted on the Internet to ask customers to answer specific questions or write their comments freely.
Language	English, Japanese, Chinese
Survey Period	May 22 2024- June 14 2024
Number of Respondents	207
Response Ratio	87.0%

2. Survey results

■ Please indicate your overall level of satisfaction



■ Satisfaction regarding each of the following factors:

